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| **Tender No:** **G08/2022** | **Responses to questions raised by prospective tenderers** |
| **Tender Name: PROVISION OF TWO-WAY COMMUNICATION** | **Date Issued: 14th October 2022** |

This provides answers to queries raised from bidders by 13TH October 2022 which was the deadline for receiving queries. The responses are posted on website for access by all prospective bidders and does not disclose the source.

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| No. | **Question** | **Response** |
| 1 | Is the participation to the RFP open to EU-registered companies? | This is an open international tender and interested and qualified firms from anywhere around the globe are invited to bid. All bidding instruction are in the tender document |
| 2 | In which countries is the two-way communication solution expected to be used? | Any country where Mercy Corps works. Successful vendors will be contracted on a need basis. See the [countries](https://www.mercycorps.org/where-we-work) where Mercy Corps currently has presence. <https://www.mercycorps.org/where-we-work> |
| 3 | Is there a rough estimation of the number of potential end-users of the solution? | No estimation at this point as engagement will be on a need basis and funds availability. |
| 4. | Do you have any particular preference with regard to the channels to be integrated into the solutions? | We do not have a particular preference as this procurement is “fit for purpose”. Vendors are required to propose a solution that respond to the requirements. |

All other terms and conditions in the tender remain unchanged.

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