# Invitation to Tender

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| **Tender Name: REQUEST FOR PROPOSAL EVIDENCE OF IMPACT RESEARCH STUDY - LIVELIHOODS** | | **Tender No: HQ263/2021** |
| Location: HQ Tender | Correspondence Language(s): English | |
| Brief Summary Description of Project:  The Mercy Corps-led [SCALE](https://www.fsnnetwork.org/scale) (Strengthening Capacity in Agriculture, Livelihoods, and Environment) Award is a USAID Bureau for Humanitarian Assistance (BHA)-funded capacity strengthening, learning and research Award implemented in collaboration with Save the Children. SCALE undertakes evidence of impact (EOI) research projects over the course of the Award to enable food security implementing organizations to build the evidence base for practices and approaches that have the potential to enhance the impact, sustainability and scalability of BHA-funded emergency or non-emergency agriculture, NRM and livelihood activities.  The purpose of this RFP is to identify a consulting firm to design and conduct an evidence of impact research study – livelihoods. Interested and qualified firms are therefore invited to send proposals as per the tender instructions in this RFP. | | |

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| **Tender Package Available from:**  **15th / December / 2021** | **Tender Package Pickup Location:**  <https://www.mercycorps.org/tenders> |
| **Deadline for Offer Submission:**    **21st / January / 2022; 5PM PST** | **Submit Offers to:**  [**tenders@mercycorps.org**](mailto:tenders@mercycorps.org) |

*Mercy Corps reserves the right to accept or reject any late offers*

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| **Questions and Answers (Q&A)** | |
| If any, Submit Questions in writing to: [lkagai@mercycorps.org](mailto:lkagai@mercycorps.org) | |
| Last Day for Questions:  5th/ January / 2022; 5 PM PST | Questions will be answered by:  6th / January / 2022 5PM PST |
| Questions will be answered through: <https://www.mercycorps.org/tenders> | |

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| **Documentation Checklist** | |
| These documents are contained within this tender package: | * Invitation to Tender * General Conditions for Tender * Criteria and Submittals * Price Offer Sheet * Supplier Information Form * Scope of Work/Technical Specifications/BoQ * Sample Contract |

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# General Conditions for Tender

Mercy Corps invites proposals for services described and summarized in these documents, and in accordance with procedures, conditions and contract terms presented herein. Mercy Corps reserves the right to vary the quantity of work/materials specified in the Tender Package without any changes in unit price or other terms and conditions and to accept or reject any, all, or part of submitted offers.

**2.1 Mercy Corps’ Anti-Bribery and Anti-Corruption Statement**

**Mercy Corps strictly prohibits**:

* *Any form of bribe or kickback in relation to its activities*

This prohibition includes any *request* from any Mercy Corps employee, consultant or agent for anything of value from any company or individual in exchange for the employee, consultant or agents taking or not taking any action related to the award of a contract or the contract once awarded.  It also applies to any *offer* from any company or individual to provide anything of value to any Mercy Corps employee, consultant or agent in exchange for that person taking or not taking any action related to the award of the contract or the contract.

* *Conflicts of interests in the awarding or management of contracts*

If a company is owned by, whether directly or indirectly, in whole or in part, any Mercy Corps employee or any person who is related to a Mercy Corps employee, the company must ensure that it and the employee disclose the relationship as part of or prior to submitting the offer.

* *The sharing or obtaining of confidential information*

Mercy Corps prohibits its employees from sharing, and any offerors from obtaining, confidential information related to this solicitation, including information regarding Mercy Corps’ price estimates, competing offerors or competing offers, etc.  Any information provided to one offeror must be provided to all other offerors.

* *Collusion between/among offerors*

Mercy Corps requires fair and open competition for this solicitation.  No two (or more) companies submitting proposals can be owned or controlled by the same individual(s). Companies submitting offers cannot share prices or other offer information or take any other action intended to pre-determine which company will win the solicitation and what price will be paid.

Violations of these prohibitions, along with all evidence of such violations, should be reported to:

[**http://mercycorps.org/integrityhotline**](http://mercycorps.org/integrityhotline)

Mercy Corps will investigate allegations fully and will take appropriate action.  Any company, or individual that participates in any of the above prohibited conduct, will have its actions reported to the appropriate authorities, will be investigated fully, will have its offer rejected and/or contract terminated, and will not be eligible for future contracts with Mercy Corps. Employees participating in such conduct will have his/her employment terminated.

Violations will also be reported to Mercy Corps’ donors, who may also choose to investigate and debar or suspend companies and their owners from receiving any contract that is funded in part by the donor, whether the contract is with Mercy Corps or any other entity.

**2.2 Tender Basis:**

* All offers shall be made in accordance with these instructions, and all documents requested should be furnished, including any required (but not limited to) supplier-specific information, technical specifications, drawings, bill of quantities, and/or delivery schedule. If any requested document is not furnished, a reason should be given for its omission in an exception sheet.
* No respondent should add, omit or change any item, term or condition herein.
* If suppliers have any additional requests and conditions, these shall be stipulated in an exception sheet.
* Each offeror may make one response only.
* Each offer shall be valid for the period of 180 days from its date of submission.
* All offers should indicate whether they include taxes, compulsory payments, levies and/or duties, including VAT, if applicable.
* Suppliers should ensure that financial offers are devoid of calculation errors. If errors are identified during the evaluation process, the unit price will prevail. If there is ambiguity on the unit price, the Selection Committee may decide to disqualify the offer.
* Any requests for clarifications regarding the project that are not addressed in written documents must be presented to Mercy Corps in writing. The answer to any question raised in writing by any offeror will be issued to that offeror. In some cases Mercy Corps may choose to issue clarifications to all offerors. It is a condition of this tender that no clarification shall be deemed to supersede, contradict, add to or detract from the conditions hereof, unless made in writing as an Addendum to Tender and signed by Mercy Corps or its designated representative.
* This Tender does not obligate Mercy Corps to execute a contract nor does it commit Mercy Corps to pay any costs incurred in the preparation and submission of proposals. Furthermore, Mercy Corps reserves the right to reject any and all proposals, if such action is considered to be in the best interest of Mercy Corps.

**2.3 Supplier Eligibility**

The tender will be evaluated by a cross-functional team from Mercy Corps and Save the Children, including procurement, program managers, finance and subject matter experts. The tender will be evaluated on the following criteria, but other criteria such as quality of response, adherence to process and deadlines, etc. may also be taken into consideration.

Suppliers may not apply, and will be rejected as ineligible, if they :

* Are not registered companies
* Are bankrupt or in the process of going bankrupt
* Have been convicted of illegal/corrupt activities, and/or unprofessional conduct
* Have been guilty of grave professional misconduct
* Have not fulfilled obligations related to payment of social security and taxes
* Are guilty of serious misinterpretation in supplying information
* Are in violation of the policies outlined in Mercy Corps Anti Bribery or Anti Corruption Statement
* Supplier (or supplier’s principals) are on any list of sanctioned parties issued by; or are presently excluded or disqualified from participation in this transaction by: the United States Government or United Nations by the United States Government, the United Kingdom, the European Union, the United Nations, other national governments, or public international organizations.

Additional eligibility criteria, if applicable, are stated in section 3.2 of this tender package.

**2.4 Response Documents**

Offerors can either utilize the response documents contained in this tender package to submit their offer or they can submit an offer in their own format as long as it contains all the required documents and information specified by this tender.

**2.5 Acceptance of Successful Response**

Documentation submitted by offerors will be verified by Mercy Corps. The winning offeror will be required to sign a contract for the stated, agreed upon amount.

**2.6 Certification Regarding Terrorism**

It is Mercy Corps’ policy to comply with humanitarian principles and the laws and regulations of the United States, the European Union, the United Nations, the United Kingdom, host nations, and other applicable donors concerning transactions with or support to individuals or entities that have engaged in fraud, waste, abuse, human trafficking, corruption, or terrorist activity. These laws and regulations prohibit Mercy Corps from transacting with or providing support to any individuals or entities that are the subject of government sanctions, donor rules, or laws prohibiting transactions or support to such parties.

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# Criteria & Submittals

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| **3.1 Contract Terms**  Mercy Corps intends to issue a Fixed Price contract to one company or organization. The successful offeror(s) shall be required to adhere to the statement of work and terms and conditions of the resulting contract. The anticipated contract is incorporated in Section 6 herein. By submitting an offer, offerors certify that they understand and agree to all of the terms and clauses contained in Section 6. |
| **3.2 Specific Eligibility Criteria**  Eligibility criteria must be met and the corresponding supporting documents listed below under “Tender Submittals” **must** be submitted with offers. Offerors who do not submit these documents may be **disqualified** from any further technical or financial evaluation.  Eligibility Criteria:   * The offeror must be legally registered * The offeror must be in good standing with its governing tax authority as per the tax law in the country where incorporated |
| **3.3 Tender Submittals**  Documents and required information listed in tender submittals are necessary in order to support the eligibility criteria and to conduct technical evaluations of received offers (and due diligence). While absence of these documents and/or information does not denote mandatory disqualification of suppliers, the lack of these items has the potential to severely and negatively impact the technical evaluation of an offer.  **Documents supporting the Eligibility Criteria:**   * Certificate of incorporation/ registration * Latest Tax Registration Certificate/ Evidence of complying with legal tax requirements in the country where incorporated   **Documents to conduct the Technical Evaluation and additional Due Diligence:**   1. Company Profile- Company overview, history and outline of your organization and services offered, including:  * Full legal name, jurisdiction of organization or incorporation and address of the company * Name, address, telephone number and email address for principal contact.  1. Detailed proposal including methodology to be employed in delivering the services as per the scope of work. 2. Name, professional qualifications, and experience of personnel proposed for this assignment 3. Description of proposed activities with cost breakdown and timeline. 4. Specific experience related to this assignment- References from previous clients where similar or related assignment was undertaken. 5. Financial offer clearly broken down.   **Price Offer :**  The Price offer is used to determine which offer represents the best value and serves as a basis of negotiation before award of a contract. As a Fixed-Price contract, the price of the contract to be awarded will be an all-inclusive fixed price basis, either in the form of a total fixed price or a per-unit/deliverable fixed price. No profit, fees, taxes, or additional costs can be added after contract signing. Offerors must show unit prices, quantities, and total price, as displayed in the Offer Sheet in Section 4. All items must be clearly labeled and included in the total offered price.  Offerors must not include VAT and customs duties in their offer (choose correct statement, dependent on donor & Mercy Corps tax status in the country). |
| **3.4 Currency**  Offers should be submitted in: USD  Payments will be made in: USD |

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| **3.5 Tender Evaluation (Trade-Off Selection Method)**  Based on the above submittals, a Mercy Corps Tender Committee will conduct a tender evaluation process. Mercy Corps reserves the right to accept or reject any or all proposals, and to accept the offer(s) deemed to be in the best interest of Mercy Corps. MC will not be responsible for or pay for any expenses or losses which may be incurred by any Offeror in the preparation of their tender.  Evaluations will be conducted as described in the following subsections: |
| **3.5.1 Scoring Evaluation**  ***Trade-Off Method***  Mercy Corps Tender Committee will conduct a technical evaluation which will grade technical criteria on a weighted basis (each criteria is given a percentage, all together equaling 100%). Offeror's proposals should consist of all required technical submittals so a Mercy Corps committee can thoroughly evaluate the technical criteria listed herein and assign points based on the strength of a technical submission.  Award criteria shall be based on the proposal’s overall **“value for money”** (quality, cost, delivery time, etc.) while taking into consideration donor and internal requirements and regulations. Each individual criteria has been assigned a weighting prior to the release of this tender based on its importance to Mercy Corps in this process.  Offeror(s) with the best score will be accepted as the winning offeror(s), assuming the price is deemed fair and reasonable and subject to the additional due diligence in section 3.5.2.  When performing the Scoring Evaluation, the Mercy Corps tender committee will assign points for each criteria based on the following scale:   |  |  | | --- | --- | | **Point** | **Rationale** | | 0 | Not acceptable; has not met any part of the specified criteria | | 1-4 | Has met only some minimum requirements and may not be acceptable | | 5 | Acceptable | | 6-9 | Acceptable; has met all requirements and exceeds some | | 10 | Acceptable; has exceeded all requirements | |  |  |  |  |  |  |  | | --- | --- | --- | --- | | **Evaluation Criteria** | **Weight**  **(%)** | **Possible Points**  **(1 to 10)** | **Weighted Score** | | **(A)** | **(B)** | **(A\*B)** | | Understanding of the context/challenge and experience working in country context & sector | 20% | 10 | 20 | | Overall responsiveness and feasibility of the technical proposal within the required timeframe | 20% | 10 | 20 | | Oversight team/individual profile, competence and experience relevant to the service provision | 20% | 10 | 20 | | Competitive pricing – providing visibility of costs, clear value add and justification of the spend, and simply structured payment options | 20% | 10 | 20 | | References from three previous work projects that are similar in nature | 10% | 10 | 10 | | Compliance with Tender Instruction | 10% | 10 | 10 | | **TOTAL POSSIBLE SCORE:** | **100%** | **50** | **100** | |
| **3.5.2 Additional Due Diligence**  Upon completion of both the technical and financial evaluations Mercy Corps may choose to engage in additional due diligence processes with a particular supplier or supplier(s). The purpose of these processes is to ensure that Mercy Corps engages with reputable, ethical, responsible Suppliers with solid financials and the ability to fulfill the contract. Additional due diligence may take the form of the following processes (though it is not limited to):   * Reference Checks * Ineligibility compliance check- Internal screening * Online search |

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# Offer Form

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| **Offerors must submit their own independent offer including at least (but not limited to):**   * All documents requested in the “Eligibility Criteria” section of this Tender Package * All documents requested in the “Tender Submittals” section of this Tender Package * All information listed in the “Documents Comprising the Proposal” section below   **All offers must be duly signed (including position and full name of the signer) and stamped, with the date of completion.** |

***Documents Comprising the Proposal***

The following information must be included in the offer of any potential offeror:

* **Cover Letter** explaining interest to be a contracted vendor or supplier, and the details of the Proposal. The content of the cover letter shall include the following information:
* A detailed proposal
* Work plan
* Price validity date (for this purpose and as stated on the advertisement, quote given shall remain unchanged for 180 working days)
* A Price Offer detailing the unit price only, using the **Price Offer Sheet** template provided in section 7
* Completed and signed Mercy Corps **Supplier Information Form** (template provided in section 7)
* Other important documents offeror feels need to be attached to support their proposal

The original proposal shall be signed by the offeror, or a person or persons duly authorized to bind the offeror to the contract. Financial offer pages of the proposal shall be initialed by the person or persons signing the proposal and stamped with the company seal.

Any interlineations, erasures, or overwriting shall be valid only if they are initialed by the person or persons signing the proposal.

# 5. Scope of Work/Technical Specifications

**5.1 Background**

###### Background to SCALE

The Mercy Corps-led [SCALE](https://www.fsnnetwork.org/scale) (Strengthening Capacity in Agriculture, Livelihoods, and Environment) Award is a USAID Bureau for Humanitarian Assistance (BHA)-funded capacity strengthening, learning and research Award implemented in collaboration with Save the Children. SCALE, in year four of its five-year award, focuses on agriculture, livelihoods and natural resource management, and aims to improve the quality and sustainability of USAID/BHA-funded development and emergency programs globally.

###### Background: SCALE’s Evidence of Impact Research Activities

SCALE undertakes evidence of impact (EOI) research projects over the course of the Award to enable food security implementing organizations to build the evidence base for practices and approaches that have the potential to enhance the impact, sustainability and scalability of BHA-funded emergency or non-emergency agriculture, NRM and livelihood activities. The topics of SCALE’s research projects are identified through consultative processes with the USAID/BHA implementer community, focusing on challenges experienced by those partners so that research findings can be applied to ongoing and future programs. Therefore, ensuring that lessons and results are distilled and shared out among stakeholders so that they can be integrated into ongoing programming is critical to the process.

###### EOI Livelihoods Research: Digital Solutions for Repeatedly Displaced Populations

Consultations with BHA-funded Resilience Food Security Activity and other implementing partners as well as SCALE’s Technical Committee[[1]](#footnote-1) revealed a strong interest in better understanding how humanitarian programming can support the livelihoods of people who are migrating and/or internally displaced. Through subsequent partner surveys and consultations, SCALE refined the research theme to focus on the potential of **digital solutions to stabilize and improve the livelihoods of repeatedly displaced populations** over successive BHA emergency funding cycles. This EOI study is intended to yield practical findings that USAID/BHA partners can use to adapt their implementation strategies for greater impact and sustainability.

Through a series of surveys and consultations, SCALE identified a BHA implementing partner that will serve as the focus of this research. The International Rescue Committee (IRC) in Niger has implemented six successive, USAID-funded short term emergency programs in the Diffa and Tillaberi Regions of Niger since 2014, focused on support to displaced populations and host communities through cash and voucher assistance (CVA) to meet immediate needs and support livelihoods recovery. IRC/Niger’s CVA programming evolved over the years from a cash and paper-based approach to digital approaches and has expanded to serve not only populations displaced through conflict but also climate-affected populations. The evolution of IRC/Niger’s approach in providing livelihoods support to repeatedly displaced populations over successive funding cycles offers an important opportunity to examine and learn from this iterative process. IRC/Niger’s experience offers a chance to look at changes and impacts over time, affording a longitudinal aspect to this study.

The research project commissioned via this RFP will be fully funded by SCALE for an estimated $100,000.

**5.2 Scope of Work**

###### Focus & Subject Areas

IRC/Niger has implemented USAID/BHA-funded emergency and livelihood projects in the Diffa and Tillaberi regions of Niger over 6 successive funding cycles since 2014. Each of these programs included support to populations displaced by conflict both within and outside Niger, as well as the communities that hosted them, using conditional and unconditional cash and voucher activities (CVA). Although earlier programs used cash and paper vouchers, IRC/Niger quickly realized the additional administrative and cost burden of this approach, and, more importantly, its potential to place program participants at greater risk of insecurity and harm. In 2016, IRC/Niger began to shift its CVA approach to digital mechanisms, including e-vouchers and mobile transfers, eventually forging a partnership with Mastercard to establish a platform that could be used to provide CVA support to all program participants, starting with its Economic Recovery and Development program and eventually extending to other sectors, including education and protection.

Niger, a landlocked country of 17 million people in West Africa, is prone to political instability, chronic food insecurity and natural disaster. The number of new displacements reported in Niger during 2020 increased to 136,000, as compared with 57,000 in 2019, for a current total of 257,000 displaced.[[2]](#footnote-2) In addition to these challenges, Niger regularly absorbs influxes of refugees from neighboring countries, including Mali and Nigeria. Almost 250,000 people driven from their homes by the militant group Boko Haram now live in makeshift camps in Niger's Diffa region, and 42,000 people are displaced in the Tillaberi region following security incidents along the border. Niger is also West Africa’s hub for people [**on the move**](https://www.rescue.org/article/lost-desert-or-drowned-sea) toward North Africa and Europe. As violence spreads, people are forced to keep moving within Niger in search of safety and resources.

###### Research Questions

The following are illustrative/guiding questions to be refined in discussion with the selected research partner, SCALE and IRC/Niger.

1. What are the digital CVA tools being applied in support of livelihoods stabilization and recovery for displaced people in Niger and are they having their intended impact?
2. What are the strengths and weaknesses of different digital CVA approaches in terms of their reach, efficiency, and impact?

###### Project Objectives

The **objectives of the research project**, “Digital Solutions to Support Livelihoods for Displaced Populations in the IRC intervention areas of Niger” are as follows:

1. To provide an introduction to cash and voucher assistance (CVA), including a brief summary of the contemporary literature on the impact of CVA approaches, particularly differences in methodology and effectiveness between paper vs digital CVA, as well as an assessment of the current state of CVA policy and practice in Niger;
2. To study the evolution of approaches from paper to digital/electronic CVA in support of livelihoods for displaced populations, particularly that of the IRC’s USAID/BHA-funded projects from 2014 to present. This should include an assessment of beneficiary preference for paper vs digital and the iteration of different digital approaches;
3. To identify key issues that impact the effectiveness of digital approaches to CVA in addressing the livelihoods needs of displaced populations, and to investigate and discuss these issues with reference to strategies IRC/Niger has employed and their applicability to other countries and institutional contexts, specifically:
   * Which components of digital approaches need to be in place to ensure success?
   * What are the specific advantages and weaknesses of each type of digital approach?
   * Are there specific livelihoods activities that CVA is most successfully linked with?
   * Is there a difference in impact between multiple years of CVA versus one-off interventions?
   * Do other factors matter, for instance restricted vs unrestricted cash transfers?
4. To make recommendations for improving the reach, access, reliability and effectiveness of digital solutions in support of displaced populations, particularly CVA, for BHA partners and other stakeholders.

###### Methodology

The exact **research methodology** chosen will depend on the selected applicant and on the evidence collected, but is expected to include the following:

1. Literature review including both published material and unpublished reports or other documents where available.
2. Interviews with humanitarian support practitioners, specialists in CVA and digital solutions in humanitarian contexts, program participants, community members, public sector regulators, private sector actors (including vendors providing goods and services to program participants through CVA), and other key people involved with CVA provision and use. It is expected that members of the research team will personally visit government offices, NGO offices, communities, and private sector operators in Niger as part of this phase, and that fieldwork undertaken in Niger will last at least three weeks. Interviews should be designed to generate consistent and rigorous data and objective analysis, and may include semi-structured components, questionnaires, or other mechanisms to allow for objective analysis;
3. Other data collection as necessary, including an analysis of the impact of CVA (and particularly digitally-delivered CVA) on the livelihoods stability, migration patterns and wellbeing outcomes of displaced populations;
4. Sound analysis leading to conclusions and recommendations supported by demonstrable evidence.

Applicants will need to take into consideration the following:

1. Logistical implications of carrying out this research in Niger, including for example the viability of travel in more remote areas;
2. Government and other requirements that may apply to researchers or research organizations in Niger, including work permits, visas, travel insurance, any applicable research permissions and approvals, etc;
3. Due to the ongoing work commitments of IRC/Niger, IRC staff will not always be available to assist with the research or provide advice. The successful researcher or research organization is expected to liaise closely with IRC/Niger and design work such as field interviews or site visits accordingly. The research firm will be responsible for reasonable costs incurred as a direct result of carrying out this research, such as accommodation, meals, transport, COVID testing and quarantine periods, etc., and as far as possible no extra financial burden should be placed on IRC/Niger;
4. Applicants should also consider as part of their response to application the impacts travel-related restrictions related to COVID-19 and propose potential mitigation strategies for carrying out this work within the given timeline.

###### Expected timeline

This research study is anticipated to take place over four months, to be completed by July 2022. Approximate timing:

* Study launch: March-April 2022
* Inception and literature review completed April-May 2022
* In-country data collection May-June 2022
* Study completion and final report by end of July 2022
* Information products/webinar delivery by end of August 2022

#### Roles & Responsibilities

SCALE will work closely with the selected vendor to discuss the project’s needs, expectations, requirements, and anticipated challenges. The development process of this project is anticipated to be highly collaborative with SCALE and IRC/Niger. This coordination will help to ensure that the final study design is responsive to the needs of all beneficiaries in implementation areas and that recommendations are developed where possible in alignment with IRC/Niger’s program approaches. It will also help to ensure that the successful applicant is supported while carrying out the research.

SCALE will:

* Facilitate introductions with relevant IRC/Niger team members and support the coordination between parties throughout the process;
* Serve as the final decision maker and approve and/or require changes on research questions and approach;
* Provide all SCALE logos, branding guidelines, and credits.

IRC/Niger will collaborate with the appointed Vendor as follows:

* Make experienced team members available for interviews by the appointed Vendor;
* Assist the Vendor with practical advice, including advice on processes, study locations, key informants, program details, etc.;
* Share data and information with the Vendor (e.g., studies, databases, and reports);
* Where necessary provide limited practical support, such as allowing Vendor to accompany program teams on field visits, facilitating introductions to community members and government counterparts, recommending accommodation and logistical arrangements, etc.
* Provide applicable IRC logos and credits.

The Vendor will:

* Lead all aspects of the research study, including refining research questions, developing data collection tools, collecting and analyzing data, and reporting on findings;
* Ensure tools and reports are available in both French and English (SCALE to review/confirm successful translations);
* Meet process deadlines and provide regular updates on progress.

#### Deliverables

The anticipated Vendor outputs under this contract are:

* Kick-off meetings (in-person and/or remote) for all relevant stakeholders (to include at least BHA, SCALE, and IRC/Niger) to review timeline and expected activities and/or deliverables;
* Roles and Responsibilities document. This document will outline timelines and responsibilities across the Vendor, SCALE, and IRC/Niger teams. The document should include clear communication protocols across all relevant points of contact for the Contract;
* Inception report. This will be a report detailing the proposed strategy and updated work plan, taking into consideration any issues related to travel restriction or safety related to COVID-19 and data collection methodology. This strategy will include the validation of the proposed research questions with partners;
* A literature review of relevant CVA literature (including digital delivery mechanisms), leading to a description of the current policy framework relevant to CVA and digital service delivery in Niger;
* Development and review of research protocol and tools that incorporate feedback based on input from SCALE, BHA, and IRC/Niger;
* Appropriate Institutional Review Board (IRB) approvals as needed;
* Midpoint update presentation on the status of the research;
* Draft comprehensive report and executive summary;
* Validation workshop with the IRC/Niger team, including any relevant stakeholders from the USAID Mission and/or other local/government stakeholders as identified by project staff;
* Final report and executive summary that incorporates feedback from the validation workshop. The final report should be formatted in line with SCALE branding and marking guidelines in both French and English;
* A final results webinar, a short learning brief that shares out key results and challenges from the study;
* A resource document providing practical recommendations and guidance for implementing partners on CVA and digital delivery mechanisms best practices and sustainability, drawn from research findings;
* Availability of research team members in activities such as webinars, on-line discussions or meetings to discuss, disseminate and publicize the results of the study;
* Regular, short progress reports every two weeks and update meetings as required, to the IRC/Niger project team, SCALE, USAID/BHA and other relevant stakeholders.

Following the submission of the final report, the successful applicant is expected to work with SCALE, USAID/BHA, and IRC/Niger to answer any questions on the final study findings, hold a webinar to share the final results with the larger audience of USAID/BHA stakeholders, and to collaborate in disseminating results.

All products, materials and data produced under this award are subject to the approved SCALE branding strategy which allows Save the Children and Mercy Corps, as the award co-managers, to reproduce, translate and publish any results not first produced or prepared by the Vendor in the performance of this Contract. As per 22 CFR 226.36, USAID also reserves a royalty-free, nonexclusive and irrevocable right to reproduce, publish, or otherwise use the work for Federal purposes, and to authorize others to do so. Any resulting data collected using funding provided through this sub-award will be considered open-source and the Vendor shall make it publicly available via the Development Data Library (DDL) and Development Evaluation Clearinghouse (DEC).

IRC/Niger is a key partner in ensuring the successful implementation of this Contract. As such, applicants are asked to acknowledge the intellectual and administrative contributions of this partner, including any key staff members, as part of outputs resulting from this Contract. Further, SCALE and IRC/Niger request that the final Vendor include their logos in any presentation, publication or materials derived from research conducted as part completion of the final strategy, as well as informing the team of any future products resulting from this Contract.

#### Tender Requirements

The written response should be presented in an easy to review format and not exceed 15 pages, excluding budget and CVs. The proposal should include the following information.

* SCOPE, APPROACH, AND METHODOLOGY: Include a short description of the approach to the Scope of Work indicated.
* PROJECT DELIVERABLES AND TIMELINE: Include a description of deliverables and work plan to complete the requirements according to the timeline.
* PROJECT MANAGEMENT APPROACH: Include a brief description of the approach used to manage the overall project. Detail roles and responsibilities of Vendor vs. subject matter experts within SCALE.
* DETAILED AND ITEMIZED PRICING: Include a fee breakdown of the project expenses by deliverables described in this RFP. Also provide separate estimates for designing and developing the course(s). Mercy Corps may request more details on itemized cost from selected vendor due to donor requirements.
* DESCRIPTION OF QUALIFICATIONS AND EXAMPLE OF RELATED WORK: Describe qualifications, related to the subject matter, if applicable. Include an overview of qualifications and descriptions of completed projects relevant to this RFP. Provide at least one example of related work.
* REFERENCES: Provide three current references for which you have performed similar work.
* PROJECT TEAM STAFFING WITH BIOS: Include biographies and relevant experience of key staff and management personnel. Describe the qualifications and relevant experience of the types of staff that would be assigned to this project by providing biographies for those staff members, and what each person will contribute to the project.

# 6.

# Sample Contract

This is the anticipated contract. However, if required, additional terms and conditions may be added by Mercy Corps in the final contract.

**SERVICE CONTRACT  
  
Contract No. \_\_\_\_\_\_\_**

THIS SERVICE CONTRACT entered into as of \_\_\_\_\_\_\_\_\_\_ by and between MERCY CORPS, a State of Washington, U.S.A. nonprofit corporation having its principal office in Portland, Oregon, U.S.A. (“Mercy Corps”) and \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (“Contractor”) is as follows:

1. **Defined Terms**. Each of the following terms has the meaning given to such term on Schedule I attached hereto: Authorized Representative, Payment Terms, Services and SOW. “Contract” means this Service Contract as amended, modified or supplemented from time to time taken together with its Schedules. Additional terms may be defined throughout this Contract.
2. **Delivery of Services**.
   1. Contractor will perform the Services, and Mercy Corps will pay for the Services, in accordance with the terms and conditions and within the Performance Period set forth in this Contract and the Statement of Services.
   2. Contractor will perform all Services through the services of Contractor’s employees. Contractor will not delegate or subcontract any Services to be provided to Mercy Corps without Mercy Corps’ prior written consent. Contractor agrees that including the specific individuals named (if any) as Key Personnel in Schedule I is a material part of the bargain. Contractor will not change the Key Personnel without prior notice and an amendment to this Contract specifying the change. Mercy Corps may withhold its consent to substitute personnel using its sole discretion.
3. **Compliance with SOW and Changes to the SOW.** Services will be provided strictly in accordance with the SOW. No deviation, substitution or change is permitted without Mercy Corps’ prior written consent; provided that Mercy Corps may terminate, suspend, increase or decrease the scope of Contractor's performance under the SOW by written notice to Contractor specifying the changes. Unless mutually agreed, change to the SOW by Mercy Corps does not apply to change Services timely and fully delivered and performed before the date of the change. If any change causes an increase or decrease in the cost of, or the time required for, Contractor's performance, an equitable adjustment may be made in the SOW or Payment Terms or both, if such adjustment is set forth in an amendment signed by Mercy Corps’ and Contractor’s Authorized Representative.
4. **Invoicing and Payment**.
   1. Contractor will submit invoices to Mercy Corps in accordance with the invoicing schedule and invoicing delivery terms set forth in the Statement of Services (Schedule I). Final invoices must be submitted within 60 days of the end date of the Contract. Contractor recognizes that in many cases Mercy Corps’ donor will not reimburse Mercy Corps for invoices submitted beyond 60 days after the termination of a contract and therefore Mercy Corps will have no obligation to pay any portion of invoices received more than 60 days after the end date of the Contract. Each invoice will include (i) the Contract Number; (ii) Contractor’s name and address; (iii) a description of the Services performed, (iv) the dates such Services were performed, (v) a pricing calculation based on the payment terms, (vi) properly reimbursable expenses (if any) incurred along with receipts for such expenses (if applicable) for all individual expenses exceeding $25 USD, and (vii) such other information as Mercy Corps may reasonably request. Invoices will only be deemed received on the date they are delivered to the Authorized Representative pursuant to the Payment Terms (see Schedule I). If Mercy Corps determines that Services that are the subject of an invoice have not been performed in accordance with the Statement of Services, Mercy Corps may dispute the invoice by sending Contractor notice of such dispute after Mercy Corps’ receipt of the invoice. Such notice shall clearly state the specific Services disputed, and Mercy Corps’ reason for disputing the performance of the Services. If both parties accept the dispute of the invoice, they shall agree in writing as to the steps required of Contractor to ensure that the performance of the disputed Services is subsequently completed in accordance with the Additional Terms, and the time required of Contractor to complete the Services.
   2. Except as otherwise provided in the Statement of Services, Mercy Corps will pay each invoice (or adjusted invoice if the subject of dispute) in accordance with the Payment Terms within 30 days after the later of (i) receipt of the invoice or (ii) resolution of the items set forth in the notice of disputed charges.
   3. Mercy Corps may off-set any amount it owes Contractor against any amount Contractor owes Mercy Corps.
5. **Taxes, Duties and Expenses**.
   1. Except as otherwise provided in the Statement of Services, Contractor is responsible for all expenses incurred by it in performing under this Contract and all taxes, duties and other governmental charges with respect to the provision of Services. If the law requires Mercy Corps to withhold taxes from payments to Contractor, Mercy Corps may withhold those taxes and pay them to the appropriate taxing authority. Mercy Corps will deliver to Contractor an official notice for such taxes. Mercy Corps will use reasonable efforts to minimize any taxes withheld to the extent allowed by law.
   2. In the event Statement of Services does allow for reimbursement of Contractor expenses, such expenses must be reasonable and included in the scope of allowable expenses stated in Schedule I and fully documented with receipts and any other documentation reasonably necessary for Mercy Corps to determine the costs were reasonable and properly incurred.
6. **Representations, Warranties and Additional Covenants**. Contractor represents and warrants to Mercy Corps and covenants with Mercy Corps as follows.
   1. Contractor has full rights and authority to enter into and perform its obligations under this Contract. Contractor’s performance will not violate any agreement or obligation between Contractor and any third party.
   2. Contractor has the requisite skills to perform the Services in accordance with the SOW.
   3. Contractor possesses all governmental and other certifications and licenses necessary to perform the Services. Performance by Contractor of its obligations under this Contract will not infringe on any patent, copyright, trademark, trade secret or other proprietary right of any third party.
   4. Contractor will comply with all applicable law, regulations and rules in the performance of its obligations under this Contract.
   5. Contractor has not, and will not, engage in transactions with, or provide resources or support to, individuals and organizations associated with terrorism, including those individuals or entities that appear on the Specially Designated Nationals and Blocked Persons List maintained by the U.S. Treasury (http://www.treasury.gov/resource-center/sanctions/SDN-List/Pages/default.aspx) or the United Nations Security designation list (<http://www.un.org/sc/committees/1267/aq_sanctions_list.shtml>).
   6. Contractor will comply with and train its employees in all applicable laws against bribery, corruption, inaccurate books and records, inadequate internal controls and money-laundering, including the U.S. Foreign Corrupt Practices Act and the UK Bribery Act. Contractor has not and will not offer or give any employee, agent, or representative of Mercy Corps anything of value to secure any business from Mercy Corps or influence such person to alter the terms, conditions, or performance of any contract with or purchase order from Mercy Corps, including but not limited to this Contract.
   7. Contractor, including its owners or employees, does not own, directly or indirectly, any other company that was competing for award of this Contract. Contractor did not seek or obtain confidential information related to the award of this Contract from any Mercy Corps employee, agent or representative. Contractor did not collude or conspire with any other individual or entity to limit competition for the award of this Contract, to set prices being offered or in any other way to interfere with free and open competition.
   8. Contractor is not owned in whole or in part, directly or indirectly, by any immediate or extended family member of any Mercy Corps employee, agent or representative, or, if so owned, Contractor fully disclosed such relationship and any potential conflict of interest has been waived, in writing, by Mercy Corps.
   9. Contractor has not engaged in, and will not engage in, any of the following conduct: (A) trafficking in persons (as defined in the Protocol to Prevent, Suppress, and Punish Trafficking in Persons, especially Women and Children, supplementing the UN Convention against Transnational Organized Crime); (B) procuring a commercial sex act; or (C) using forced labor.
   10. Contractor is not the subject or any governmental or donor investigation and has not been debarred or suspended by any government, governmental agency or donor.
   11. Contractor understands that it is subject to Mercy Corps' Child Safeguarding, Prevention of Sexual Exploitation and Abuse of Beneficiaries and Community Members, Anti-Trafficking and Sexual Misconduct policies (available at <https://www.mercycorps.org/who-we-are/ethics-policies>). Contractor must report any violation or suspected violation of these policies in relation to the Contractor's activities under this contract to Mercy Corps, which may be done via its Integrity Hotline website (mercycorps.org/integrityhotline). Contractor will ensure that it has the capacity to abide by these policies, that its employees and subcontractors understand these policies, and that it communicates to its employees and subcontractors the duty to report. Contractor understands and agrees that a violation of these policies may, in addition to any other remedies available under this Contract or at law, result in suspension or immediate termination of this Contract and may also result in Contractor being deemed ineligible for future contracts with Mercy Corps.
7. **Independent Contractor**. The parties intend to be independent Contractors. Contractor will be solely responsible for and have control over the means, methods, techniques, personnel and procedures for performing the Services. Neither party will be deemed an agent or partner of the other party.
8. **Work Product and Intellectual Property Rights**.
   1. “Work Product” means any and all (1) intellectual property, intellectual property rights, materials, tangible personal property and other work product that Contractor creates (or has created), alone or jointly with one or more other persons, (a) that relates to any SOW under this Contract, (b) that results from or arises out of any services performed by Contractor for Mercy Corps, (c) for which Contractor used equipment, supplies, facilities or trade secret information of Mercy Corps in creating such work product, or (d) that is derived or otherwise created from any intellectual property, intellectual property rights, materials, tangible personal property, or other assets of Mercy Corps; and (2) materials that contain, embody, disclose, reflect, or refer to any of the foregoing.
   2. Mercy Corps will be the sole owner of all Work Product. To the extent allowed by applicable law, all Work Product that consists of subject matter of U.S. or any other country’s copyright laws will constitute “works made for hire” under applicable copyright laws. Contractor will not provide Work Product to any person other than employees or agents of Mercy Corps. Contractor will hold all Work Product in trust for Mercy Corps. All Work Product will be deemed to be Confidential Information of Mercy Corps and subject to the provisions of Section 9.
   3. Contractor will promptly disclose in writing to Mercy Corps all Work Product that Contractor creates, alone or jointly with others, in the performance of its obligations under this Contract.
   4. Contractor hereby irrevocably assigns and transfers to Mercy Corps (i) all rights, title and interest in all Work Product, (ii) all related rights and remedies, and (iii) all claims (for damages or otherwise) and causes of action with respect to any Work Product.
   5. Contractor hereby irrevocably waives and agrees never to assert any Moral Rights that may exist anywhere in the world in or with respect to any Work Product, including claims for damages and other remedies. “Moral Rights” means any and all right to claim authorship to or to object to any distortion, mutilation or other modification or other derogatory action in relation to a work, whether or not such action would be prejudicial to the author’s reputation, and any similar right, existing under common or statutory law of any country in the world or under any treaty, regardless of whether or not such right is denominated or generally referred to as a “*moral right*”.
9. **Confidentiality**. Contractor will maintain, and cause each of its employees and others it involves in performing its obligations under this Contract to maintain, the confidentiality of: (i) any information Mercy Corps provides to Contractor that Mercy Corps identifies as confidential; (ii) the terms and conditions of this Contract; and (iii) nonpublic information regarding Mercy Corps’ policies and practices. Upon Mercy Corps’ request, Contractor will return to Mercy Corps all confidential information provided by Mercy Corps to Contractor.
10. **Indemnification**. Contractor will indemnify Mercy Corps and each of its officers, directors, employees, representatives and agents (each, an “Indemnitee”), and hold them harmless from, any and all losses, claims, damages, liabilities, any government or donor investigations, fines or penalties and related expenses (including incidental and consequential damages and reasonable attorneys’ fees, whether incurred at the investigative, trial or appellate level or otherwise) incurred by any Indemnitee or asserted against any Indemnitee by any third party or by Contractor arising out of, in connection with, or as a result of this Contract, any failure by Contractor to fully perform its obligations under this Contract or any breach by Contractor of any of its representations and warranties under this Contract, provided that such indemnity will not, as to any Indemnitee, be available to the extent that such losses, claims, damages, liabilities or related expenses resulted from the gross negligence or willful misconduct of such Indemnitee.
11. **Termination.** This Contract may be terminated under the following circumstances:
    1. by both Parties on mutual written agreement of the Parties;
    2. by either Party for its convenience with written notice and after the Termination Notice Period specified in Schedule I has expired;
    3. by Mercy Corps immediately upon written notice in the event Mercy Corps’ donor(s) terminates or withdraws funding that Mercy Corps would use to pay Contractor under this Contract;
    4. by either Party due to the non-terminating Party’s breach of this Contract and failure to correct such breach within 15 days prior notice of such breach;
    5. be either Party upon written notice if a force majeure event, including any not reasonably foreseeable war, insurrection, change in law or government action or inaction, strike, natural disaster or similar event, prevents the terminating Party from being able to fulfill its obligations under this Contract; or
    6. by Mercy Corps immediately upon written notice if Mercy Corps using its sole discretion determines that Contractor has or will breach any of its warranties, covenants or representations in this Contract, in which case Mercy Corps may withhold any and all amounts owed to Contractor until such breach is remedied.

In the event of termination due to Contractor’s breach of this Contract or by Contractor for Contractor’s convenience, Mercy Corps will not be obligated to pay Contractor for any partially completed work. In the event termination is due to Mercy Corps’ breach of this Contract, by Mercy Corps for Mercy Corps’ convenience, due to force majeure event, or due to loss of funding, Mercy Corps will be obligated to pay Contractor for its reasonable, pro-rated costs of work completed and expenses properly incurred prior to termination. However, Mercy Corps will not be responsible for any expenses incurred in anticipation of termination or suspension.

**[ALTERNATIVE CLAUSE IF USING LIQUIDATED DAMAGES -DELETE IF NOT APPLICABLE]**: [If Mercy Corps determines that Contractor has or will breach any of its warranties, covenants or representations in this Contract, Mercy Corps may terminate this Contract. Contractor’s breach of its obligations under this Contract will result in Mercy Corps incurring damages in an amount that will be difficult to establish and leave Mercy Corps without an adequate remedy. Accordingly, the parties agree that the following liquidated damages are reasonable in light of the anticipated harm caused by any such breach: [*insert dollar amount or other formula for determining the amount of damages*].

1. **Dispute Resolution**. Any unresolved dispute or claims will be settled by arbitration administered by the International Centre for Dispute Resolution in accordance with its International Arbitration Rules. The number of arbitrators will be one. The place of arbitration will be Portland, Oregon. The language of the arbitration will be English.
2. **Access to Books and Records**. Mercy Corps, its donors (including, if applicable, USAID, and the Comptroller General of the United States) and any of their respective representatives will have access to any books, documents, papers and records of Contractor that are directly pertinent to this Contract for the purpose of making audits, examinations, excerpts and transcriptions for a period of seven years following the completion of the Contract.
3. **Additional Donor Terms and Conditions**. The Donor Terms (if any) are incorporated in this Contract by reference and are fully binding on Contractor and Mercy Corps. In the event of a conflict between the Donor Terms and any other provision of this Contract or any other document between Contractor and Mercy Corps, the Donor Terms will prevail.
4. **Miscellaneous**.
   1. This Contract and the rights and obligations of the parties hereto will be governed by and construed in accordance with the laws of the State of Oregon (exclusive of the United Nations Convention on Contracts for the International Sale of Goods), without regard to the conflict of laws provisions thereof.
   2. No right or obligation under this Contract (including the right to receive monies due) will be assigned without the prior written consent of Mercy Corps. Any assignment without such consent will be void. Mercy Corps may assign its rights under this Contract.
   3. All notices provided for herein will be in writing and will be delivered by hand or overnight courier service, email or fax in accordance with each party’s contact information set forth on Schedule I. Notices will be deemed to have been given when received, provided that notices sent by email or fax will be deemed received when sent (except that, if not sent during normal business hours for the recipient, will be deemed received at the opening of business on the next business day for the recipient).
   4. Time is of the essence of each and every obligation of Contractor under this Contract.
   5. If any provision of this Contract is prohibited by or invalid under applicable law, such provision will be ineffective only to the extent of such prohibition or invalidity without invalidating the remainder of such provision or any remaining provisions of this Contract.
   6. Except as otherwise provided above, this Contract may be amended or modified only by a written document signed by both parties. This Contract constitutes the entire contract between the parties relating to the subject matter hereof and supersedes any and all previous Contracts and understandings, oral or written, relating to the subject matter hereof.
   7. No failure on the part of Mercy Corps to exercise, and no delay in exercising, any right, power, privilege or remedy under this Contract will operate as a waiver thereof; nor will any single or partial exercise of any such right, power, privilege or remedy preclude any other or further exercise thereof or the exercise of any other right, power, privilege or remedy. The rights and remedies under this Contract are cumulative and not exclusive of any rights, powers, privileges and remedies that may otherwise be available to Mercy Corps.
   8. The warranty, representations, dispute resolution, confidentiality and indemnification provisions of this Contract will survive the termination, cancellation of expiration of this Contract.

IN WITNESS WHEREOF, this Service Contract has been duly executed as of the date first written above.

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| --- | --- |
| **MERCY CORPS**  By:  Name:  Title: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  By:  Name:  Title: |

**SCHEDULE I: ADDITIONAL TERMS**

**Statement of Services – Fixed Price**

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| **1. Services and Statement of Work**: In accordance with the terms of the Contract, Contractor agrees to perform the following services in the following manner.  a. Background: [*Include background information on the program(s) under which this contract falls, identifying where in the program objectives these services will be supporting. Describe the context in which the contract will be working. This may be similar to what was included in the RFQ/RFP.]*  b. Scope of Work: *[Include a narrative description of the work being performed under this contract that fully outlines all of the tasks required to achieve the deliverables. Substantial discretion should be given to the Contractor on how the deliverables are achieved. Therefore, this section should only specify steps without which the Contractor could not possibly produce acceptable deliverables.]*  c. Deliverables: The Contractor shall deliver the following deliverables in accordance with the schedule set in Section 2 below:  i. Deliverable 1: *[Include a detailed description of the individual deliverable, the standard the work must be completed to, any specifications, how it must be completed, what the physical submission of said deliverable will be, etc. Deliverables should be as tightly defined as possible to ensure that we receive the intended value and so as to limit miscommunication and litigation]*  ii. Deliverable 2:   iii. Deliverable 3:  *[add additional deliverables as needed].*  The term “Services” means all services, including delivery of all deliverables, described in this clause, which is the scope of work (the “SOW”). |
| **2. Performance Period:** The start date of this Contract is XXX and, unless earlier terminated in accordance with Section 11, has an end date of XXX. The individual due dates of each deliverable are as follows:   |  |  |  | | --- | --- | --- | | **Deliverable #** | **Deliverable Description** | **Deliverable Due Date** | |  |  |  | |  |  |  | |  |  |  | |  |  |  | |
| **3. Pricing:** This is a firm and fixed price Contract that includes a ceiling amount of XXX for Services rendered under this Contract. Payments will be made according to the deliverables schedule below:   |  |  |  |  | | --- | --- | --- | --- | | **Deliverable #** | **Deliverable Description** | **Deliverable Price** | **Total Contract Price** | |  |  |  |  | |  |  |  | |  |  |  | |  |  |  | |
| **Invoicing and Payment Terms: *[****Upon written acceptance by Mercy Corps of each Services deliverable] [Upon completion of the Contract]* Contractor will submit an Invoice in accordance with pricing as specified in the Contract. Mercy Corps will make payment to Contractor for all sums not in dispute within 30 days of receipt of Contractor’s invoice(s) (the “Payment Terms”). |
| **Key Personnel:** *[if applicable, include a list of the Contractor’s personnel that are key to the bargain and the project and that the Contractor cannot change without prior written approval. If not applicable, note “Not Applicable” here.] (the “Key Personnel”).* |

**Authorized Representatives and Contact Information:**

|  |  |
| --- | --- |
| **Mercy Corps**: *Only the following Mercy Corps employees are authorized to agree to any amendment of this Contract:* | **Contractor**: *Contractor’s authorized representative for all purposes is:* |
| *Only the following Mercy Corps employees are authorized to receive invoices, accept, or reject Services or sign SCRs.* | |

**Termination for Convenience Notice Period**: *[include the number of days within which Mercy Corps can terminate for its convenience]* (the “Termination Notice Period”)

**Donor Terms**: [*If applicable, include the following statement here: The Donor Terms are set forth in Schedule II are hereby incorporated in this Contract by reference.]*

1. **Termination for Convenience Notice Period**: \_\_\_\_\_\_\_\_\_\_\_ (the **“Termination Notice Period”).**
2. **Donor Terms**: *[If applicable, include the following statement here:* The Donor Terms set forth in Schedule II to the Agreement are hereby incorporated in the Agreement by reference*].*

**\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\***

**7. Attachments to the Tender Package**

**Attachment 1 -Supplier Information Form template**

***The information provided will be used to evaluate the Company before contracting with the Mercy Corps.***

***Please complete all fields.***

|  |  |
| --- | --- |
| Company Name |  |
| Any other names company is operating under (Acronyms, Abbreviations, Aliases) |  |
| Previous names of the company |  |
| Address |  |
| Website |  |
| Phone/Fax Numbers | Phone: Fax: |
| Primary Contact | Name:  Phone Number:  Email Address: |
| # of Staff |  |
| # of Locations |  |
| Avg. Value of Stock on Hand (USD) |  |
| Government - owned (yes/no) |  |
| Name(s) of Board of Directors |  |
| Name(s) of Company Owner(s) |  |
| Parent companies, if any |  |
| Subsidiary or affiliate companies, if any |  |

**Financial Information**

|  |  |
| --- | --- |
| Bank Name and Address |  |
| Name under which company is registered at bank |  |
| Payment Terms | Payment By: Check Yes | No Wire Transfer Yes | No |
| Specify Standard Payment Terms (Net15, 30, etc.) |  |

**Product/Service Information**

|  |  |
| --- | --- |
| List Range of Products/Services Offered |  |
| Basis For Pricing (Catalog, List, etc.) |  |

**References**

|  |  |
| --- | --- |
| Client Name: | Contact Name, Phone, Email Address: |
| Client Name: | Contact Name, Phone, Email Address: |
| Client Name: | Contact Name, Phone, Email Address: |

**Supplier Self-Certification of Eligibility**

Company certifies that:

1. It, its affiliates and subsidiaries, owners, officers, directors and key employees (to the best of its knowledge) are not the subject of any government’s sanctions, designations, donor rules or prohibitions, or laws prohibiting transactions with it/them. It is not the subject of any donor government investigation into its misconduct with any other recipient of that donors funding.
2. It, its affiliates and subsidiaries, owners, officers, directors and key employees have not and do not engage in any form of terrorism or attacks on civilians and do not provide any form of material support or financial resources for individuals or organizations that do engage in any form of terrorism or deliberate attacks on civilians.
3. It, its affiliates and subsidiaries, owners, officers, directors and key employees have not and do not engage in weapons or drugs manufacture, transport, sale or distribution.
4. It is not in default on any material credit agreement, bankrupt or being wound up, are having its affairs administered by the courts, have entered into arrangements with creditors, have suspended business activities, are the subject of proceedings concerning those matters, or are in any analogous situation arising from a similar procedure provided for in national legislation or regulations.
5. It is has not been determined to be in breach of a material contract by any legal body anytime within the past 2 years.
6. It pays taxes as and when due and is not currently the subject of any investigation or proceeding related to back-owed taxes.
7. It provides workers compensation insurance to its workers in accordance with the laws of the countries where it operates.
8. It pays social security obligations as required in the countries where it operates.
9. It, its owners, officers and directors have not been convicted of an offense concerning its professional conduct and has not engaged in grave professional misconduct.
10. It, its affiliates and subsidiaries, owners, officers, directors and key employees have not been the subject of criminal investigation or judgement for fraud, corruption, human trafficking, spying, weapons transport or smuggling, sexual exploitation or abuse, involvement in a criminal organization or any other criminal activity.
11. It treats its employees with dignity and respect and maintains social operating standards, including:: working conditions and social rights: avoidance of child labor, bondage, forced labor, human trafficking or exploitation; assurance of safe and reasonable working conditions; freedom of association; freedom from exploitation, abuse, and discrimination; protection of basic social rights of its employees and Mercy Corps beneficiaries.
12. To the best of its knowledge, no Mercy Corps employee, officer, consultant or other party related to Mercy Corps has a financial interest in the Company’s business activities, nor is any Mercy Corps employee related to any owner, officer, director or employee of the company, and, if so, it will ensure that the relationship is disclosed to Mercy Corps and will not used for improper influence. Discovery of an undisclosed Conflict of Interest will result in immediate revocation of the Company’s Authorized Supplier status and disqualification of Company from participation in future Mercy Corps procurement.
13. It understands that attempting to or agreeing to provide anything of value to any Mercy Corps employee, agent or representative for the purpose of encouraging that person to award Company a contract or take or not take any action related to any contract will result in immediate termination of any agreement. Company certifies that it does not engage in such conduct..
14. It understands that Mercy Corps seeks fair and open competition and the fairest price available and that any attempt by company to subvert fair and open competition, including working with other bidders to fix prices, working to exclude competition, seeking confidential information from Mercy Corps or other bidders, using multiple related or controlled companies to give the appearance of competition, or any similar activity, will result in termination of any agreement. Company certifies that it does not engage in such conduct.
15. It understands that Mercy Corps prohibits any of its partners or suppliers from bribing public officials and certifies that it does not do so.
16. It is not conducting business under other names or aliases that have not been declared to Mercy Corps.

If the Company cannot certify to any of the above it should explain why not. Mercy Corps may take the individual circumstances into account for some situations. However, any false certification could be grounds for immediate disqualification and termination of any future agreement.

By signing the Supplier Information Form you certify that your Company is eligible to supply goods and services to major donor funded organizations and that all of the above statements are accurate and factual.

Company Name:

Name of Representative:

Title:

Signature:

Date:

**Attachment 2 -Price Offer Sheet template**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Price Offer Sheet** |  |  |  | |  | | --- | |  | |
| **Cost Category** | **Additional Description** | **Unit of Measure** | **Unit Price (USD)** | **Total Price in USD (if possible to determine)** |
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| **Company Name:** |  | | | |
| **Name of Representative:** |  | | | |
| **Title:** |  | | | |
| **Signature:** |  | | | |
| **Date:** |  | | | |
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| **Tender #:** |  | | | |

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1. The SCALE Technical Committee is a consultative group made up largely of HQ-based representatives from the agencies currently leading RFSAs. [↑](#footnote-ref-1)
2. Internal Displacement Monitoring Center, 2021 <https://www.internal-displacement.org/countries/niger> [↑](#footnote-ref-2)