

PR/MAR #:	Tender #:
<b>PR/MAR Description:</b> MAR for provision of solid waste management service in NE Syria which include garbage collection and safe disposal on daily basis (except Friday) accumulated by beneficiaries in settlement areas identified by Mercy Corps in Deir-ez-Zor, Ar-Raqqa, Aleppo and Al Hasakeh governorates for two years. The garbage shall be transferred to dump site, located at least 15 km from target area and approved by local authority.	

### Essential Specifications and Testing Requirements

- After issuing a Task Order to the contracted supplier(s), Mercy Corps will request the contracted supplier(s) to provide the services to collect the garbage to be transported and discarded at the approved locations. The service provider must provide the services with acceptable measures and standards by committing to the following:
    1. Service provided as intended with the dump truck, bobcats, and essential labor force.
    2. Dump truck capacity not less than 5 cubic meters.
    3. Garbage is collected and safely disposed of at the site designated by the local authority.
    4. Labors are employed from the target communities.
    5. Labors have the essential tool and safety gear.
- Mercy Corps' WASH field team is responsible for monitoring the service and ensuring the service provider's commitment to implementing the services within the standards.

Parameter	Target Value	Margin of Error (Absolute or Relative)	Testing Method (Lab, Visual, Certificate...)	Performed / Reviewed by:
The dump trucks must be deemed road-worthy, and capable of operating safely on difficult, rocky, and rugged roads.	Operational	None (Absolute)	Dump truck Inspection Checklist	Field Staff
<del>dump</del> Dump trucks shall be equipped with a high edge <del>trunk, trunk the, the</del> backdoor is <del>sealed, sealed,</del> a Spare wheel, a First aid kits and Fire extinguisher.	Yes	None (Absolute)	Dump truck Inspection Activity Monitoring	Field Staff
Truck loading capacity	5 M3	Minimum 5 M3 (Absolute)	Dump truck Inspection Activity Monitoring	Field Staff
No residue left in the collection points and bins.	Zero Residue	Assessed by monitoring staff at the time of collection,	Activity Monitoring	Field Staff

		Relative		
Providing and committing for workers PPE.	100%	the workers shall have the necessary safety gear for labor ( gloves, masks, vests, boots ) to perform cleaning tasks, (Absolute)	Activity Monitoring	Field Staff
Dumping in approved locations by the local council.	100%	None (Absolute) written approved including the approval of the local council to identify the location of the dump (Absolute)	At the beginning of the task	Field Staff

### Contract Testing Requirements

After completing the services, a log sheet has to be filled and signed off by the WASH field staff, the service provider and the participants stating the details of the service delivered and ensuring that the services are completed within the standards and requirements.

#### Document

Document to be signed after completing the service	Frequency	Parties signing after completing 100% of the services
Log sheet	It must be filled as daily and signed every month	WASH staff, service provider and participants
Vehicle Inspection Report	Every 8 weeks	WASH staff, service provider

See “**Vehicle Checklist**”

### Non-Conformance

*The service provider shall provide all the needed machinery, equipment, and personnel to deliver the services as per the workload and scope of work. In case of non-conformance, the following steps will be undertaken to address the service provider:*

- a. *A formal report of issues of concern in relation to a specific activity or Task Order.*
- b. *A formal review to discuss areas of under-performance with discussions on making improvements.*
- c. *If the issue of non-conformance persists for a particular Task Order in excess of 5 working days from the original citing of the issue, penalties may apply up to 0.5% per day for that particular Task Order until the non-conformance is corrected.*